

Lease Rules and Regulations – Complaint Form

- ❖ Any and all complaints will be treated in the strictest confidence by the OMHS.
- ❖ The complainant's identity will not be revealed.
- ❖ The complainant will not be informed of the actions taken with other tenants as a result of their complaint or report. However, they may be involved to find a win-win solution. (Examples: collaboration, mediation, etc.)
- ❖ **In the event of legal proceedings, the complainant will be called to testify before the *Régie du logement*.**

Name of complainant	
Telephone number of complainant	
Address of complainant	
Name and/or address of the party at fault	

Subject of the complaint (check):

- Noise -State of the unit (clutter, smell)
-Garbage -Animals
-Parking -Behavior problem
-Other: _____

Briefly describe the events of the last days (State the facts by answering the following questions: Who? When? Where? How?)

Have you tried to come up with solutions to resolve the situation? Yes No

If yes, describe the actions taken to solve the problem:

What are your expectations with respect to the OMHS in this matter?

Signature of complainant: _____ Date: _____

Send your signed form to the address below.